



ALMIRALL Prodesfarma Labs

Case Study

Almirall's migration to Windows 2003

Almirall is Spain's largest pharmaceutical company. Its products are sold in more than 80 countries worldwide and its annual sales exceed €800 million.

Challenge

Almirall sought to reduce the cost of maintaining its IT infrastructure by migrating to a Common Operating Environment of Windows 2003. This would enable a greater amount of remote management, monitoring and support of the platform

Solution

Tecnocom already had an excellent relationship with Almirall, providing on site support and maintenance for Almirall's 1,300 desktops and their applications. In addition, Tecnocom supports and maintains the IT systems at Almirall's production facilities through a 24 hour help desk.

The migration to Windows 2003 took place in three clearly defined phases that ensured that there was no interruption to Almirall's business.

Tecnocom also implemented an SMS tool for remote management and maintenance of the system. The SMS tool allows application distribution, patch implementation, hardware and software inventory as well as real time system data..

Benefits

The migration to Windows 2003 has given Almirall a complete, real time picture of the status of its systems.

The new SMS management tool and Help Desk services have significantly reduced the cost of maintaining the system by providing remote services. At the same time, they have enhanced productivity by resolving problems more quickly..

SECTOR
Industry - Pharmaceutical

SOLUTION
❖ MigraTION

BENEFITS
❖ Seamless migration to Windows 2003
❖ Global management system of critical applications
❖ Improved data management
❖ Consolidation of support services

I want to recognise the work done by all the members of the team that worked on the Windows 2003 Migration and Consolidations Project that was recently conducted by Getronics. We must comment on the great job that was done, as well as on the high level of professionalism, especially considering the tight deadlines and the budget."

Luis del Valle Martín
Head of ICT
Infrastructures,
Almirall